GLOBAL PLUS HORIZON
TRAINING CENTER

NCR Activate & ITM Immersion

Online -

15-12-2024

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Course code: IT232 From: 15-12-2024 Venue: Online - Course Fees: 1450 £

Introduction

Welcome to the NCR Activate/ITM Immersion Training, an intensive 5-day program designed to provide participants with in-depth knowledge and hands-on experience in leveraging the capabilities of NCR Activate and ITM technologies. This training is tailored for professionals seeking to maximize the impact of these technologies in enhancing customer experiences, streamlining operations, and driving business growth.

Course Objectives of NCR Activate/ITM Immersion

Upon completing this program, participants will be able to:

- Gain a comprehensive understanding of NCR Activate and ITM technologies and their features.
- Develop proficiency in implementing and customizing NCR Activate solutions for specific business needs.
- Learn best practices for optimizing ITM (Interactive Teller Machine) functionalities and enhancing customer interactions.
- Acquire hands-on experience in troubleshooting and resolving common issues related to NCR Activate and ITM technologies.
- Explore innovative use cases and strategies for leveraging these technologies to achieve organizational goals.

Course Methodology of NCR Activate/ITM Immersion

This program will employ a combination of engaging learning methods, including:

- Lectures and Expert Insights: Leading industry experts will share their insights and best practices.
- Case Studies: Analyze real-world talent acquisition challenges and solutions.
- Group Discussions: Engage in meaningful discussions and share experiences with peers.
- Role-Playing and Simulations: Practice scenarios to enhance skills.

Organizational Impact of NCR Activate/ITM Immersion

This training program will have a positive impact on organizations by:

- Improved efficiency in utilizing NCR Activate and ITM technologies for enhanced customer service.
- Streamlined operations and increased automation of routine transactions.
- Enhanced security measures and risk mitigation in ITM deployments.
- Alignment with industry best practices for NCR Activate and ITM technology utilization.

Personal Impact of NCR Activate/ITM Immersion

Participants will experience personal growth and development, including:

- Enhanced skills in implementing and customizing NCR Activate solutions.
- Increased confidence in troubleshooting and maintaining ITM technologies.

- Expanded knowledge of best practices in utilizing NCR Activate and ITM for business growth.
- Recognition as a valuable contributor to the successful deployment and utilization of NCR technologies.

Who Should Attend

This training program is ideal for:

- IT professionals
- System administrators
- Customer service managers
- Anyone involved in the deployment and maintenance of NCR Activate and ITM technologies.

Course Outline

Day 1

Introduction to NCR Activate and ITM Technologies

- Overview of NCR Activate and ITM features and capabilities.
- Understanding the integration of NCR technologies in modern business environments.
- Case studies and success stories of organizations leveraging NCR Activate and ITM.

Day 2

NCR Activate Implementation and Customization

- Step-by-step guide to implementing NCR Activate solutions.
- Customizing NCR Activate for specific business needs.
- Best practices in maximizing the potential of NCR Activate.

Day 3

ITM Fundamentals and Customer Interactions

- Introduction to Interactive Teller Machines (ITM).
- Optimizing ITM functionalities for enhanced customer interactions.
- Security measures and risk mitigation in ITM deployments.

Day 4

Troubleshooting and Maintenance of NCR Technologies

- Common issues and solutions in NCR Activate and ITM technologies.
- Hands-on troubleshooting exercises.
- Proactive maintenance strategies for NCR technologies.

Day 5

Innovative Strategies and Future Trends

- Exploring innovative use cases for NCR Activate and ITM.
- Strategies for staying ahead of technological advancements.

- Q&A and discussion on participant-specific challenges and solutions.